



Transport Education Training Authority

Driven by Vision

344 Pretoria Avenue
Randburg
2194

Phone: 011 577 7000/7040
Fax: 086 765 0514

Private Bag X 10016
Randburg
2125

Coms@teta.org.za
Fraud-line: 0800 222 376

26 August 2024

To whom it may concern

Letter of Recommendation

I am pleased to write this reference letter for DMSA, which recently conducted an Employee Engagement Survey for our organization. Our experience with DMSA was excellent, and I am happy to share our positive feedback regarding their comprehensive services.

DMSA was responsible for several critical aspects of the survey process, including questionnaire design, hosting the online survey, data analysis, and the creation of dashboards. Additionally, they delivered a detailed report and presentation to our Executive Committee. Their contributions were integral to the success of our survey initiative.

Questionnaire Design: DMSA demonstrated impressive expertise in designing a questionnaire that was both thorough and tailored to our specific organizational needs. They collaborated closely with our team to ensure that the questions effectively addressed the key areas of employee engagement we wished to explore.

Hosting Online Survey: The online survey platform provided by DMSA was user-friendly and robust, ensuring a seamless experience for our employees. They handled all technical aspects with professionalism, ensuring that the survey was accessible and reliable.

Data Analysis and Dashboards: The analysis conducted by DMSA was meticulous and insightful. Their dashboards were particularly noteworthy for their clarity and depth, offering us a comprehensive view of the engagement metrics. This allowed us to easily interpret the results and identify key trends and areas for improvement.

Driven by vision

Report and Presentation: The final report and presentation delivered to our Executive Committee were of the highest quality. DMSA provided a detailed analysis of the survey results, supported by clear visuals and actionable recommendations. Their presentation was engaging and effectively communicated the findings, facilitating informed decision-making by our leadership team.

Overall, DMSA exceeded our expectations in every aspect of the survey process. Their professionalism, expertise, and commitment to delivering high-quality results were evident throughout our engagement. I wholeheartedly recommend DMSA to any organization seeking a reliable partner for employee engagement surveys or related services.

If you have any questions or require further information, please do not hesitate to contact me.

Yours faithfully



Ms Kgatile Nkala
Executive Manager Corporate Services