



**NATIONAL HEALTH  
LABORATORY SERVICE**

Communication, Marketing and Public Relations

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Reference: Reference letter for DMSA

Date: 17 October 2016

Re: Reference letter

To whom it may concern

My name is Ntokozo Majozi- Communication Manager at the National Health Laboratory Service (NHLS). The NHLS' relationship with Data Management and Statistical Analysis (DMSA) started in 2014, as they were the service provider nominated to conduct the internal and external customer satisfaction survey.

As an organisation, we are happy to report that we are pleased with their work, as we have managed to build a good working relationship with them. Furthermore, we are happy to recommend them for any survey projects, as we find them to be extremely professional, competent in their work, provide a meaningful report and always adhering to set deadlines.

For more information you can contact me on [ntokozo.majozi@nhls.ac.za](mailto:ntokozo.majozi@nhls.ac.za)

Kind regards

**Ntokozo Majozi**

Communication Manager

Communication, Marketing and Public Relations

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