



merSETA

MANUFACTURING, ENGINEERING
AND RELATED SERVICES SETA

TO WHOM IT MAY CONCERN

Date: 14/01/2019

Dear Sir\Madam

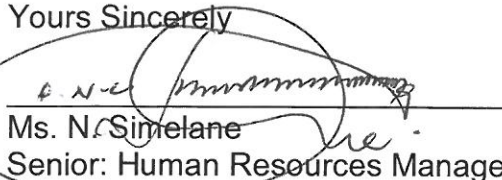
RE: Excellent Service Delivery from Data Management and Statistical Analysis (DMSA)

Data Management and Statistical Analysis (DMSA) was commissioned to conduct an Employee Engagement Survey for merSETA in 2018.

Not only was the survey conducted professionally, the resulting analysis was insightful, the report was comprehensive and the recommendations made were of great value to our organization going forward. The project leader conducted the entire project with the following key appreciated qualities; reliability, on time delivery and quick turn-around times in terms of communication and service delivery.

I would not hesitate to recommend DMSA as an organization that conducts professional, value-added Employee Engagement and Culture surveys.

Yours Sincerely


Ms. N. Simelane
Senior: Human Resources Manager
The MerSETA
Tel: (010) 219 3000

merSETA Head Office

95 7th Avenue Corner Rustenburg Road, Melville, Johannesburg, 2109
P O Box 61826, Marshalltown 2107

Telephone No: 010 219 3000 Website: www.merseta.org.za