



LGSETA
CREATING GREATER IMPACT

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To who it may concern

Data Management and Statistical Analysis (DMSA) was commissioned to conduct an Employee Satisfaction Survey in March 2015 for LGSETA.

There were severe time constraints and the DMSA team went "above and beyond" to ensure that the survey met our deadlines.

Not only was the survey conducted professionally, the resulting report was comprehensive and the recommendations made were of great value to our organisation going forward.

I would not hesitate to recommend DMSA as an organisation that conducts professional, value-added organisational effectiveness surveys.

Yours sincerely

Lwandle Dyasi

Executive Manager: Corporate Services

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