

The Chief Executive Officer
Dr Mark Paiker
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Department: Corporate Affairs
Designation: Head of Division
Reference: CSS
Date: 17 March 2020

Sent per email: mark@dmsa.co.za.

Dear Dr Paiker

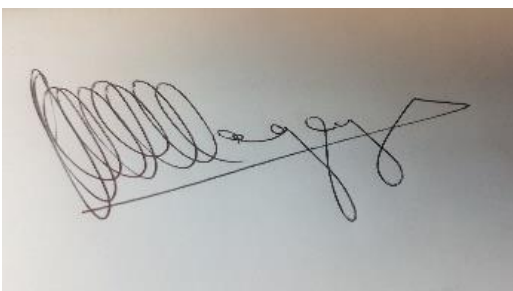
RE: HPCSA CLIENT SATISFACTION SURVEY

This letter serves to confirm that Data Management and Statistical Analysis (DMSA) conducted the Client Satisfaction Survey in 2015 and 2018 on behalf of the Health Professions Council of South Africa (HPCSA).

The HPCSA confirms that the quality of service provided by DMSA was exceptional and professional.

We thank DMSA for an excellent service and would definitely consider DMSA as a service provider in the future.

Yours faithfully,



Daphney Chuma
Head of Division: Corporate Affairs